



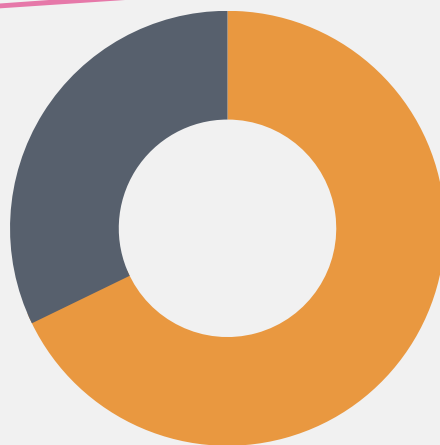
Year in Review

July 2022-June 2023

**23,535
CONTACTS
ANSWERED**

QLife provided peer support to people of all ages, from every state and territory.

**7,577
Webchats**



**15,958
Phone calls**

**23 MAY
2023**

BUSIEST DAY

On Tuesday 23 May 2023, we responded to a record of 109 contacts!

From our post-contact survey...

76%

said they felt better after their session (a further 19% said they felt the same)

80%

said it was important that QLife was specifically delivered by LGBTIQ+ peers

Would they contact us again?

Not sure (6.5%)

No, because the conversation was not helpful (4.7%)

No, because I don't need more support at the moment (4.7%)

Other (3.3%)

**YES
(80.8%)**